



320 OUTDOOR STAIRLIFT

FOR STRAIGHT STAIRS

[User Guide](#) > English

THANK YOU FOR CHOOSING STANNAH

We have designed the 320 Outdoor stairlift to help you continue enjoying your life at home.

To help you get the most from your new stairlift, please take a few minutes to read this guide.

Then, please keep this guide in a safe place in case you need to check any details in the future.

If you feel unsure about any aspect of your stairlift, please do not hesitate to get in touch with your Stannah supplier.

In this guide...

Getting to know your stairlift 4-7

Using your stairlift 8

Using the additional controls 9

Unfolding the chair 10

Settling into the seat 11

Starting and using the stairlift 12

Swivelling the seat 13

Getting off the stairlift 14

Help 15 - 16

Technical 17

Safety 18

Cleaning your stairlift 19

EU Declaration of Incorporation 20

Notes 21

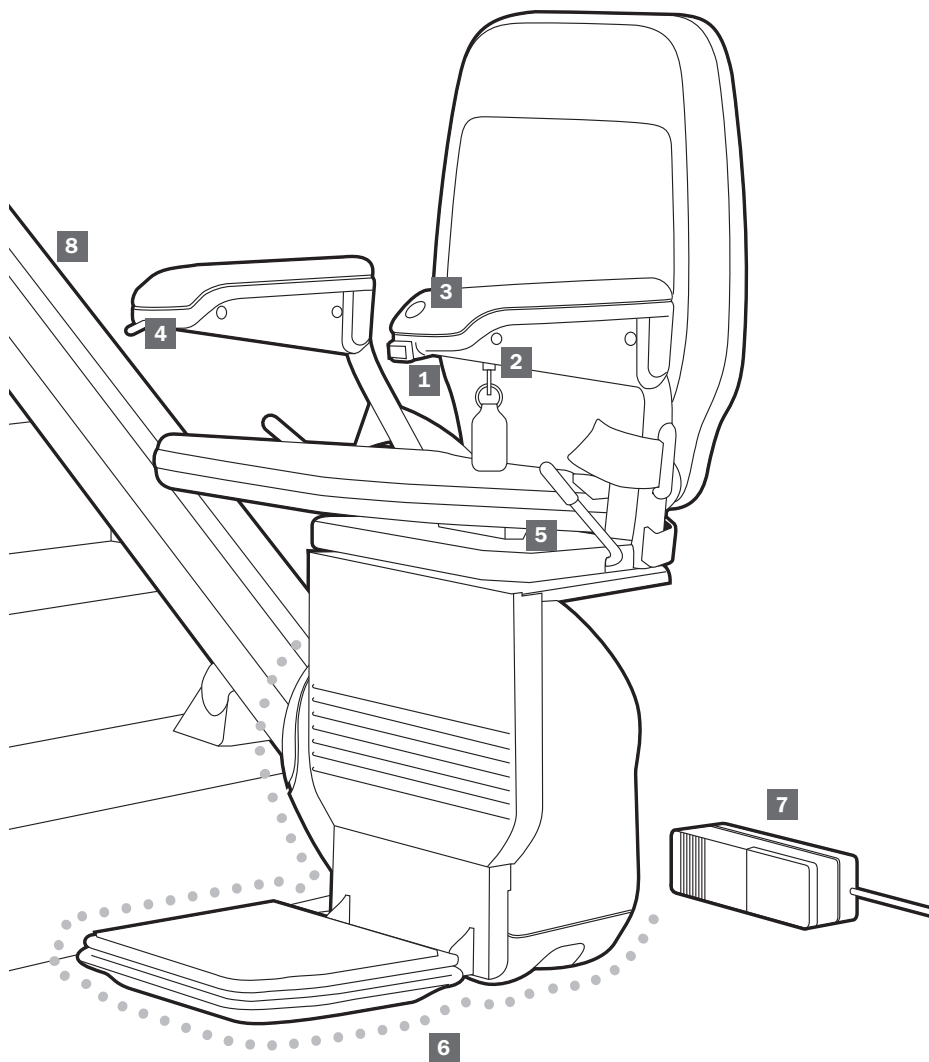


SAFETY

You will find safety information wherever you see the ! Safety Symbol.

Your stairlift is not designed to operate in the event of a fire and should not be depended on as a means of escape.

GETTING TO KNOW YOUR STAIRLIFT



GETTING TO KNOW YOUR STAIRLIFT

1 On/off switch

2 Power key

The keyhole is on the underside of the chair arm. The key must be inserted and turned to the on position before the stairlift will work.

3 Power Light

The green power light comes on when the on/off switch and the power key are turned to the on position.

4 Joystick

Moves the stairlift in the direction you want to travel.

5 Swivel levers

These are on both sides of the seat. The seat will swivel outwards at the top of the stairs to help you get on or off the stairlift.

6 Safety edges

The safety edges are there to stop the stairlift if they come into contact with any obstacles. This stops anything from becoming trapped while the stairlift is being used. See page 15 for more information.

7 Battery charger

Charges the batteries so that the stairlift is always ready to travel. It also ensures the stairlift will work during a power cut.

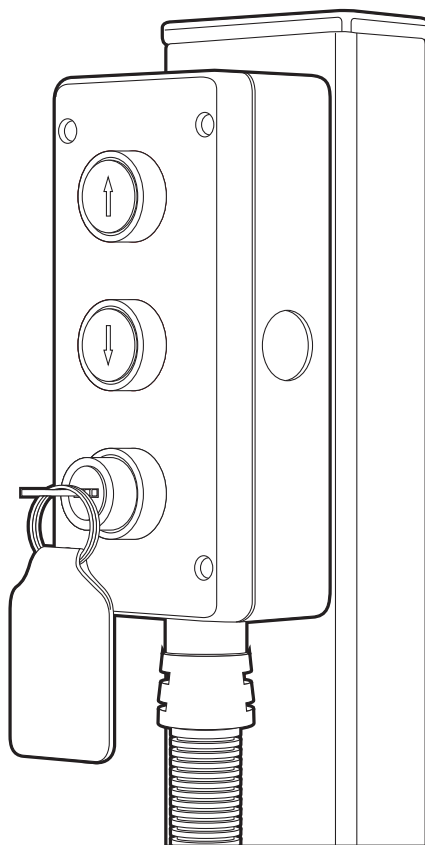
8 Rail

GETTING TO KNOW YOUR STAIRLIFT

Additional controls (optional)

Positioned at the top and bottom of the staircase, the additional controls let you call the stairlift if it is at the opposite end of the staircase to you.

The controls will not work unless the power key is turned to the on position.



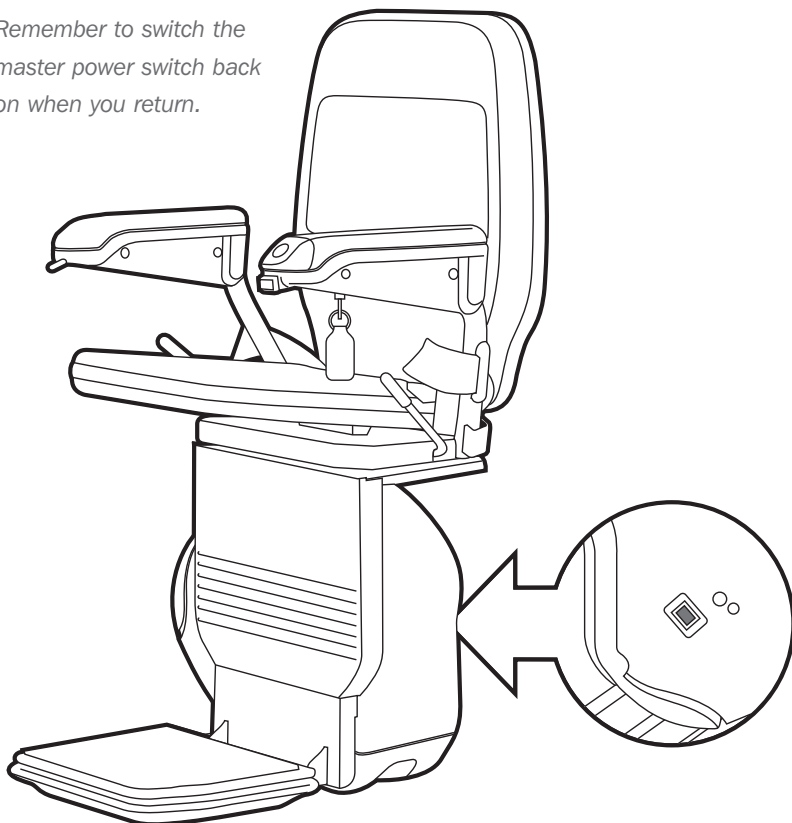
GETTING TO KNOW YOUR STAIRLIFT

Master power switch

This switch is on the back of the base of the chair and should normally be left switched on. **The stairlift will not work if this switch is off.**

You can switch the master power switch off – perhaps if you go away on holiday and your stairlift will not be used for more than a week.

Remember to switch the master power switch back on when you return.



USING YOUR STAIRLIFT

1 Turn on the power key

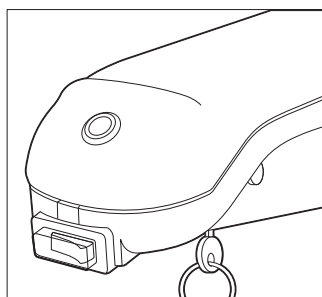
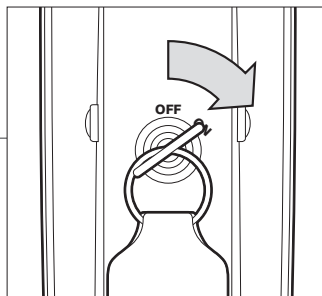
To turn on the power key

Put the key into the keyhole on the underside of the chair arm and turn it to the on position.

Switch the on/off switch to the on position.

The stairlift and the additional controls will not work unless you have turned on the power key and the on/off switch.

When the key and the on/off switch are in the on position, the green power light on the armrest will come on.

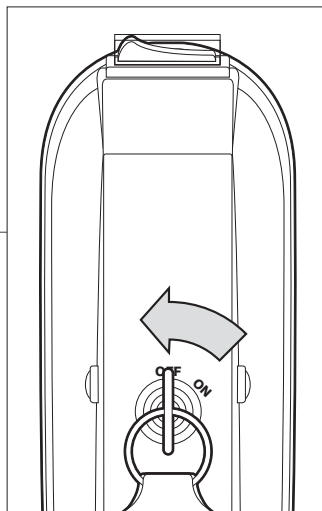


2 To switch off the power key

Turn the key to the off position and take the key out.

The green power light will go off.

If you do not want to remove the key, leave the key in the off position as shown.



USING YOUR STAIRLIFT

3 Using the additional controls

Use these when you want to move the stairlift to the opposite end of the stairs.

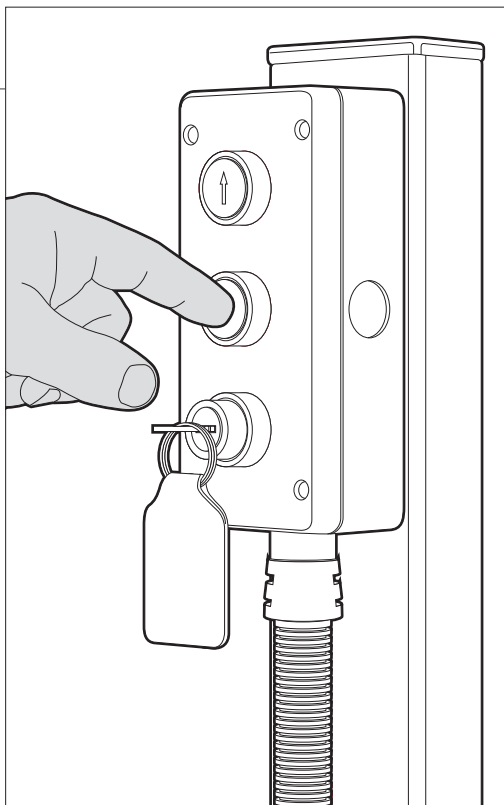
To move the stairlift along the rail

Press and hold the arrow button on the additional control to move the stairlift in the direction you want.

You can move the stairlift whether the chair is folded or unfolded.

There is further information on how to unfold the chair on page 10.

If you release the arrow button, the stairlift will stop and will not start again for a few seconds. This is a safety feature – wait for a few seconds before starting the stairlift again.



SAFETY

Make sure no one else is using the stairlift before you call it using the controls

USING YOUR STAIRLIFT

4 Unfold the chair

Your chair can be folded away when it is not in use to give you more space around the top and bottom of your stairs.

To unfold the chair

Lower both armrests, the seat and the footrest.



USING YOUR STAIRLIFT

5 Settle into the seat and start the stairlift

Make sure the on/off switch is in the off position and the power light is off. Then, settle yourself into the seat, and put your seatbelt on.

When you are ready to travel up or down the stairs, switch the on/off switch to the on position, and use the control to start the stairlift.

Pull the seatbelt across you and fasten together.



SAFETY

Always wear a seatbelt

Only undo it when you have reached the top or bottom of the stairs and are ready to get off

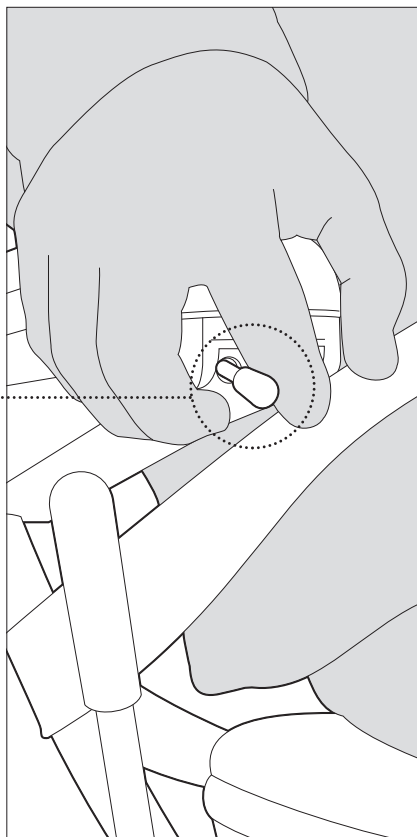
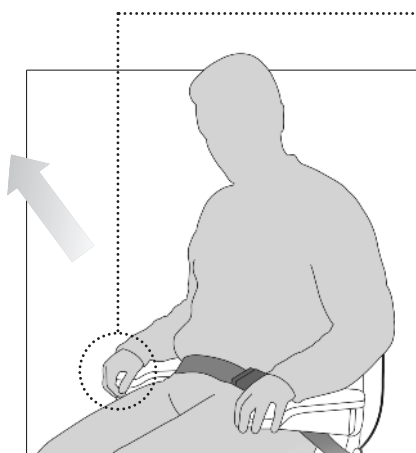
USING YOUR STAIRLIFT

6 To start the stairlift

Move and hold the joystick in the direction you want to travel – after a few seconds the stairlift will start.

The delayed start is a safety feature.

When the stairlift has reached the top or bottom of the stairs, it will stop.
If you release the joystick at any point, the stairlift will stop.



SAFETY

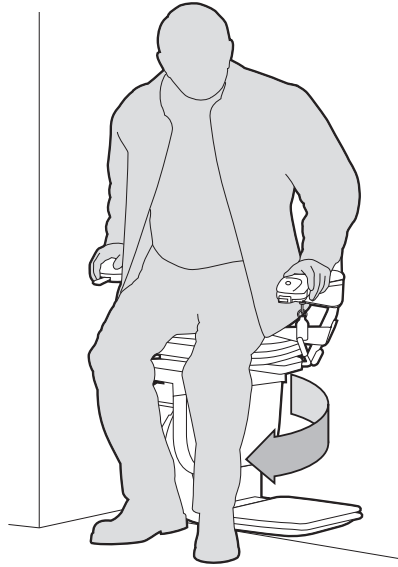
Only one person should ever use the stairlift at any time.

USING YOUR STAIRLIFT

7 Swivel the seat

At the top of the stairs you can swivel the seat towards the landing to help you get off the stairlift.

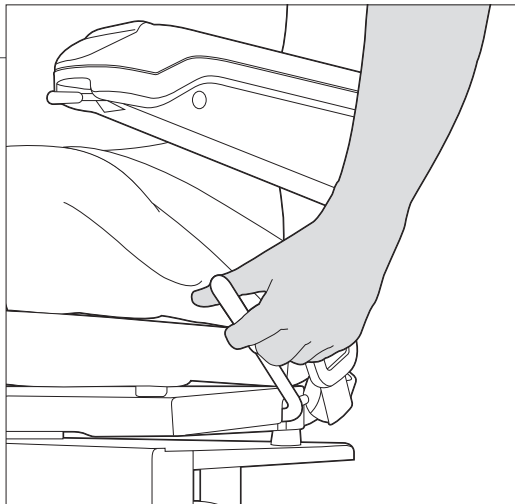
You can also swivel the seat to make it easier to get on the stairlift when you want to go back down.



To swivel the chair

Push the swivel levers down fully on the sides of the seat and swivel the seat to the side.

You can only do this in the direction of the top of the stairs – this is a safety feature.



USING YOUR STAIRLIFT

8 Getting off the stairlift

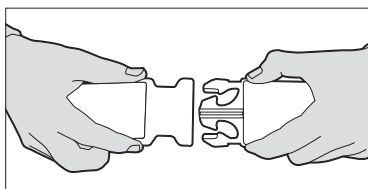
Make sure the on/off switch is in the off position and the power light is off. Carefully, get off the stairlift and swivel the seat back to its travelling position. You can fold the chair away if you wish.

To get off the stairlift

Unfasten the seatbelt.

Carefully get off the stairlift.

Swivel the seat back to its travelling position and fold the chair away if you wish.



It is unlikely that you will ever experience a problem with your stairlift. If you do, please use the following checklist.

If the checklist doesn't help you to solve the problem, please contact your Stannah supplier.

Stairlift will not move

The green power light is off

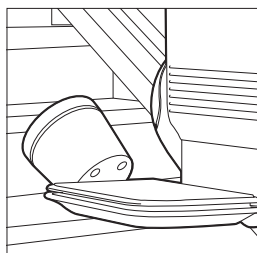
Check that the master power switch is switched on – see page 7.

Check that the power key is inserted and turned to the on position – see page 8.

The stairlift will not work if either of these are switched off.

The green power light is on

Check that the chair is swivelled back to its travelling position and that the levers are fully raised. The chair will not move unless it is in the travelling position.



Check whether there is anything obstructing the safety edges – see picture.

If there is, the stairlift is still on and can be moved in the opposite direction to allow you to remove the obstruction. You can then continue to go up or down the stairs.

If your stairlift still does not move

(1) turn the power key to the off position, then back on.

(2) move and hold the joystick in the downward direction – after a few seconds the stairlift will start. Then call your Stannah supplier.

If the stairlift stops during the above, repeat steps 1 and 2 until you reach the bottom of the stairs.

HELP

■ Stairlift is beeping

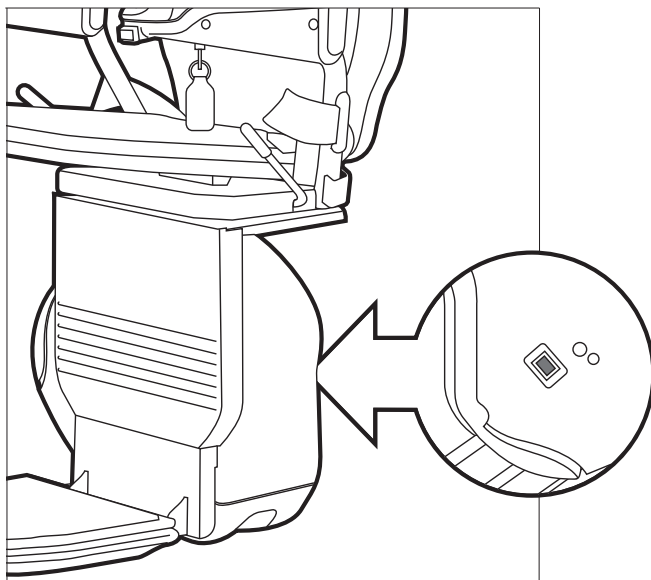
The batteries are not being charged.

Please note that your stairlift can continue to run on battery power.

Check that the wall switch is on.

Check that there has not been a power cut.

If you cannot correct the fault, you can switch off the beeper by turning the master power switch to the off position. *Then, please call your Stannah supplier.*



TECHNICAL

It is unlikely that your stairlift will stop whilst travelling. However, if it does and is causing an obstruction, we have provided you with a hand-winding tool and instructions on how to manually move your stairlift out of the way.

If you need any help, please contact your Stannah supplier.

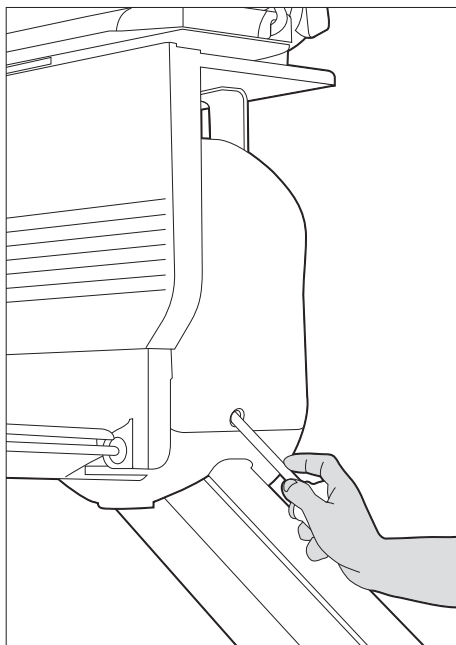
To move the stairlift using the hand-winding tool

Switch off the master power switch (See pg 7)

Remove the plastic cap on the side of the chair base.

Put the hand-winding tool into the hole where labelled.

Push the safety edge and turn the handle as shown on the label on the chair base.











SAFETY

Never use the stairlift when the hand-winding tool is in the hole

SAFETY

Stairlift safety

Follow these points to make sure you always use your stairlift safely.

-  Make sure no one else is using the stairlift before you call it using the additional controls.
-  You can remove the power key to stop others from using your stairlift.
-  Always use the seatbelt. Only undo it when you have reached the top or bottom of the stairs and are ready to get off.
-  Only one person should ever use the stairlift at any time.
-  Never use the stairlift when the hand-winding tool is in the hole.
-  Never allow children to use the stairlift unsupervised.
-  If you use your stairlift to carry items, please make sure they are secured safely.
-  Never attempt to dismantle your stairlift.

CLEANING YOUR STAIRLIFT

■ How to clean your stairlift

If there are any aspects of cleaning your stairlift that you are unsure about, please call your Stannah supplier. You will find their phone number on page 20 of this guide.

Do not use any solvent cleaners, bleaches, abrasives, synthetic detergents, wax silicone polishes or aerosol sprays without checking with your Stannah supplier first.

To clean the rail

Use a damp cloth to remove any dust or dirt.

To clean the upholstery

Use a damp cloth to remove any dust or dirt.

■ Weight Limits

Angle	Weight limit
Up to 45°	135kg (approx 21 stone)

Do not dispose of any part of this product as everyday rubbish.



For more information about recycling and disposal of your stairlift, please contact your Stannah supplier – their contact details are on page 20 of this guide.

EU DECLARATION OF INCORPORATION

EU DECLARATION OF INCORPORATION

Stannah Stairlifts Limited

OF

Watt Close, East Portway, Andover, Hampshire, England SP10 3SD

Herewith declare, on our own responsibility that the machinery:-

Model 320 stairlift

and is in accordance with the relevant provisions of the following directives :-

Machinery Directive 2006/42/EC annex I, II, VII
Electro Magnetic Compatibility Directive 2004/108/EEC
Low Voltage Directive 2006/95/EEC


STATEMENT

This machinery must not be put into service until properly installed in accordance with Stannah Stairlifts Ltd instructions and has been declared in conformity with the above standards and directives.

EXPLANATION

The build quality, safety of design, materials used and the operation of the products are covered by the above Standards and Directives. Our compliance ensures that any risk to the user and public via direct contact or emissions has been minimised and the products pass criteria specified.

Name *Tim Eagles* (Print name of responsible person)

Signed  (Signature of responsible person)

Place *Watt Close, Andover, England* (State place of issue)

Date *01/01/10* (Date of Issue)

Approved by BSI Product Services, Maylands Avenue, Hemel Hempstead, Herts, England
Notified Body Number: 0086



Stannah Stairlifts
Watt Close
East Portway
Andover
Hampshire
SP10 3SD
United Kingdom

www.stannah.com

